

You have been scheduled an appointment with Deutsche Telekom's technical service on behalf of your telephone company.

To ensure that your line can be successfully activated, please note the following important information – because:



This will ensure you avoid **additional costs** that you would otherwise be charged.

Please make sure that the telephone sockets in your home are accessible.

Right:



or



Wrong:



or



or



You don't have the correct telephone socket or you cannot find it? Please ask your landlord/landlady.

We need the permission of your landlord/landlady if construction work needs to be carried out.

Please also make sure that your house connection box is accessible. It may be located in the basement, a supply room, the garage, an adjoining building, or outside on the building's wall.

Right:



or



or



or



or



Wrong:



or



**YOUR LANDLORD/LANGLADY  
CAN PROVIDE HELP**

Do you have any questions or are you unsure about something? Then don't hesitate to contact us. We are here for you.



**0800 33 09366940**

Monday to Friday – 8:30 a.m. to 8:00 p.m.