Data privacy information T-Systems International GmbH („Telekom“) for Data Intelligence Hub (DIH)

General
T-Systems attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

Cookie-settings: You can access your cookie settings again at any time from the footer of the website to manage your preferences.

What data is recorded, how is it used, and how long is it stored?
Technical characteristics:
When you visit our websites, the web server temporarily records the domain name or your computer's IP address, the file requested (file name and URL) by the client, the http response code, and the website from which you are visiting us. The recorded data is used solely for data security purposes, particularly to protect against attempted attacks on our web server (Article 6 (1f) GDPR). We do not use it to create individual user profiles nor do we share this information with third parties. It is erased after seven days at the latest. We reserve the right to statistically analyze anonymized data records.

For the provision of services:
We use your personal data only for the purpose of technical administration of the websites and to fulfill your wishes and requirements. Additional personal data, e.g. Your name, address, telephone number or e-mail address will not be recorded unless you provide this information voluntarily or in connection with the registration at the DIH Marketplace. The data obtained from you when you contact us will be processed exclusively by T-Systems for the purpose of formulating the inquiry response and the provision of services. Only if you have given us your prior consent, we use this data for product-related surveys and marketing purposes – but only in the required dimensions for each specific case and according to the given consent. A transfer of personal data to third parties is only after the express consent of the person concerned. Our contractual partners are contractually obligated by us to treat your data confidentially and in accordance with the statutory provisions. Whether we are allowed to use your data for our own marketing purposes, you can determine yourself in the context of your registration. You will only receive promotional information from us if you consent to such use. You have the option at any time to object to such use and to revoke any consent given. When you register, we process and use the contract data collected at the conclusion of the contract and during the contract period, which are necessary for the mutual and proper performance of the contract, as well as the voluntary information (contract data). The contract data includes the title, last name and first name, address, telephone number and / or e-mail addresses, data on payment processing and sales data – differentiated according to the services used, products and information about the products you use. If you set up additional users, their data will also be saved. Your contract data will be stored beyond the end of the contractual relationship only in accordance with the contractual agreements and are limited to the minimum required in each case. We save the contract text and send you the order data by e-mail. Your contract data will be deleted no later than 90 days after termination of the contract relationship by deleting your user account.

Usage and billing data:
We store and use billing data for the proper provision of our services and for billing purposes. The billing information includes information about the beginning and end of each use and the services used.

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?
Explanations and definitions:
We want you to enjoy using our websites and take advantage of our products and services. We have an economic interest in ensuring this is the case. We analyze your usage habits on the basis of anonymized or pseudonymized data so you can find the products that interest you and so we can make our websites user-friendly. T-Systems or its contract data processors create usage profiles that comply with the legal requirements. This information cannot be traced back to you directly. The following information is intended to provide you with general information on the various purposes of processing data. The cookie message displayed when visiting our webpages gives you the opportunity to permit or reject the use of cookies. Cookies that are strictly necessary to provide the web service cannot be rejected (see explanation at 1. above).

Tag management (strictly necessary)
Tag management allows us to manage the use of tools on the different web pages of our web portal. A tag is set for each page to do this. The tag content determines which tools will be used for this page. Tag management is used to assure that the tools are in each individual case only used where appropriate.

Market research / Reach measurement (opt-in)
Reach measurement provides statistics on a website's usage intensity and the number of users, along with comparable figures for all the connected services. Market research is designed to learn more about the target groups that use services or applications and view advertisements. Individual users are not identified at any time. Your identity is always protected.

Profiles for a user-geared presentation of the web portal (opt-in)
The compilation of clickstream analyses assists us in continuously improving our web pages. The clickstream corresponds to your movement on the websites. Analyzing the movement provides us with an insight into usage habits on our websites. This allows us to detect any existing structural deficiencies in our web pages and thereby improve them accordingly.

Required cookies
These cookies are required to enable you to navigate through the web pages and use key functions. They support basic functions, such as order processing in the online shop and access to secured areas of the web page. They also serve the purpose of performing an anonymous analysis of user patterns, which we use to continuously develop and improve our web pages for you. The legal basis for these cookies is Article 6 (1) b GDPR respectively for third Countries Art. 49 (1) b GDPR.

Company (delivering the cookie)	Purpose	Storage Period (Expiration)	Country of processing
T-Systems	User preferences (continuation of usage of unsupported browser state)	30 days	Netherland
T-Systems	Cookie acceptance state	60 days	Netherland
T-Systems	User session	Session	Netherland
T-Systems	Login	Session	Netherland
T-Systems	Login (Preserves user email when a session expires)	12 months	Netherland
T-Systems	User consent	12 months	Netherlands

Analytical cookies
These cookies help us to improve our understanding of user behavior. Analysis cookies allow for the compilation of usage and identification data by the original provider or third party providers into pseudonymous usage profiles. We use analysis cookies e.g. to determine the number of individual visitors to a web page or a service, to collect statistical data on the performance of our products and to analyze the visitors' usage patterns and visitor interactions on the basis of anonymous and pseudonymous information. This information cannot be traced back to a person. The legal basis for these cookies is Article 6 (1) a GDPR respectively for third Countries Art. 49 (1) a GDPR.

Company (delivering the cookie)	Purpose	Storage Period (Expiration)	Country of processing

T-Systems	Web Analytics; Reference Cookie, User ID	12 months	Netherlands
T-Systems	Web Analytics; Session ID	14 days	Netherlands
T-Systems	Web Analytics; Session, Heatmap, Custom Variables	30 minutes	Netherlands

Cookie settings: You can revisit your Cookie Settings at any time from the footer of this website to manage your preferences.

Marketing cookies/Retargeting
These cookies and similar technologies are used to enable the display of personalized and therefore relevant marketing content.

Company (delivering the cookie)	Purpose	Storage Period (Expiration)	Country of processing
T-Systems	Contact Popup	30 days	Netherlands

Services by other companies (independent third party providers)
Some of our web pages feature services of third party providers, who bear the sole responsibility for their services. When you visit one of our web pages, cookies or similar technologies may collect data and send it to third parties. Some of the data may be transmitted for Deutsche Telekom's own purposes. The legal basis for these cookies is Article 6 (1) a GDPR respectively for third Countries Art. 49 (1) a GDPR. The scope, purpose and legal basis on which further processing is carried out for the third party's own purposes can be found in the third party's data privacy information. Information about these independent third party providers can be found in the following.

Google LLC	User preferences, Analytics, Advertising	2 years	USA	3rd Party
Youtube LLC	play embedded videos	17 years	USA	3rd Party
LinkedIn	Profil Nutzung, Retargetting, conversion tracking	6 Monate	Irland	3rd Party

Google
We use Google services, e.g. ads or apps like YouTube. YouTube is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States. By embedding YouTube your IP address is transferred directly to Google and a cookie stored as soon as you use embedded content from YouTube. You can obtain information and opt out at any time from data processing by Google. You can find out more about Google's Privacy Policy at https://policies.google.com/privacy?hl=en.

Cookie settings: You can revisit your Cookie Settings at any time from the footer of this website to manage your preferences.

X / Twitter
We use X services. Twitter is operated by Twitter Inc., z. Hd.: Copyright Agent, 1355 Market Street, Suite 900, San Francisco, CA 94103, United States. By embedding X your IP address is transferred directly to X and a cookie stored as soon as you use embedded content from X. You can obtain information and opt out at any time from data processing by X. You can find out more about Twitter's Privacy Policy at https://twitter.com/de/privacy

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LinkedIn
We use LinkedIn services. LinkedIn is operated by LinkedIn Ireland Unlimited Company, Wilton Plaza, Wilton Place, Dublin 2, Ireland. By embedding LinkedIn, your IP address is transmitted directly to LinkedIn and a cookie is stored as soon as you use embedded content from LinkedIn.

Retargeting and conversion tracking by LinkedIn using the LinkedIn Insight Tag enables the collection of statistical, pseudonymous data (referrer URL, IP address (shortened), device and browser characteristics) about the visit to the website and the use of our website and the provision of corresponding aggregated statistics on this basis. This information is also used to show you interest-based and relevant offers and recommendations after you have shown interest in certain products, information and offers on our website. T-Systems International GmbH and LinkedIn are joint controllers for this processing in accordance with Art. 26 GDPR.

You can find out more about LinkedIn's Privacy Policy at https://de.linkedin.com/legal/privacy-policy

Cookie settings: You can revisit your Cookie Settings at any time from the footer of this website to manage your preferences.

Where can I find the information that is important to me?
This data privacy information provides an overview of the items which apply to Telekom processing your data in this web portal. Further information, including information on data privacy in general, is available at https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection

What rights do I have?
You have the right

a) To request information on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art. 15 GDPR);

b) To request that incorrect or incomplete data be rectified or supplemented (Article 16 GDPR);

c) To withdraw consent at any time with effect for the future (Art. 7 (3) GDPR);

d) To object to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);

e) To request the erasure of data in certain cases under Art. 17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;

f) To demand, under certain circumstances, the restriction of data where erasure is not possible, or the erasure obligation is disputed (Art. 18 GDPR);

g) To data portability, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);

h) to file a complaint about the data processing with the responsible supervisory authority (for telecommunications contracts: the German Federal Commissioner for Data privacy and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data privacy and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen)).

Who does T-Systems pass my data on to?
To processors, i.e., companies we engage to process data within the legally defined scope, Article 28 GDPR (service providers, agents). In this case, T-Systems also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, Sales, Marketing, Finance, Consulting, Customer Services, HR, Logistics, and Printing.

To **cooperation partners** who, on their own responsibility, provide services for you or in conjunction with your Telekom contract. This is the case if you order services of these partners from us, if you consent to the involvement of the partner, or if we involve the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to a state authority that requests it.

Where is my data processed?
Your data will be processed in Germany and other European countries. If, in exceptional cases, your data is processed in countries outside the European Union (in so-called third countries), this will take place

a) if you have expressly consented to this (Article 49 (1) a GDPR). (In most countries outside the EU, the level of data privacy does not meet EU standards. This concerns in particular comprehensive monitoring and control rights of state authorities, e. g. in the USA, which disproportionately interfere with the data privacy of European citizens,

b) or to the extent necessary for our service provision to you (Article 49 (1) b GDPR),

c) or to the extent required by law (Article 49 (1) c GDPR). Furthermore, your data will only be processed in third countries if certain measures ensure a suitable level of data privacy (e.g., EU Commission's adequacy decision or suitable guarantees, Art. 44 et seq. GDPR).

This data privacy information was last updated 25.02.2026