



Data privacy information Telekom MobilitySolutions („Telekom“) for goodride App

goodride is a mobility platform operated by Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany), which enables you to plan, book, and pay for your journeys using various modes of transportation. Telekom MobilitySolutions acts as an intermediary, facilitating a contractual relationship between you and the respective mobility provider. The mobility service contract is concluded directly between you and the mobility provider of your choice.

Protecting your personal data is a high priority for Telekom MobilitySolutions. We believe it is important to inform you about what personal data we collect, how it is used, and the options you have regarding your data. This privacy notice supplements the general privacy notice of Telekom Deutschland GmbH.

To use **goodride**, we need to collect, process, and transmit personal data to the mobility service providers connected to the platform, as well as to other partners. The legal basis for the data collection necessary to use the app is Art. 6 para. 1b of the GDPR (performance of a contract) in the case of processing by us, and Art. 6 para. 1f GDPR (legitimate interests) for the facilitation of the contractual relationship between you and the respective mobility provider. The provider then processes your data pursuant to Art. 6 para. 1b GDPR to fulfill the contract between you and them.

We also process and transmit data based on your consent (Art. 6 para. 1a GDPR and §25 para. 1 TDDDG) and in the interest of safeguarding legitimate interests of ours or third parties. This includes, for example, the prevention and investigation of criminal offenses, ensuring secure IT operations, business management, or adapting our product and service offerings as well as marketing campaigns using analytical and statistical methods (Art. 6 para. 1f GDPR). Our retention obligations are based on Art. 6 para. 1c GDPR, §§195 et seq. of the German Civil Code (BGB), and commercial or tax-related retention periods.

What data is collected, how is it used, and how long is it stored?

Necessary processing for the provision of the digital service (Art. 6 para. 1b GDPR, §25 para. 2 no. 2 TDDDG)

When you use the app, our servers temporarily log the IP address of your device, the type of operating system, and other technical characteristics, such as the app pages you access, your device type, and the versions of the operating system and app you are using. We require this data in order to provide our service (e.g. to adapt the app to your device) and to ensure error-free communication between the app and the backend systems. The recorded IP address is automatically deleted after seven days.

To plan a trip, we collect the starting and destination points, departure and arrival times, as well as the planning time. By granting permissions (see section "Permissions" below) to access your location and contacts, you can simplify entering starting and destination addresses. From your contact data, we only use the selected address. You can add the selected connection to your personal calendar, provided that you allow goodride to access your calendar.

Frequently used connections or departure/destination points can be saved as favorites for faster future selection under "Departures". These are stored centrally in your user account so that you do not have to re-enter them in case you switch devices. Your search history and favorites can be managed within the app and will be deleted at the latest when your account is terminated. Additionally, you can subscribe to real-time information for specific routes (via the "Notifications" menu). In order to receive such notifications, you must enable push notifications for the app on your device (see below).

To book a trip, we use the data collected and determined during planning, as well as current time data, in order to purchase, book, or unlock the required ticket or means of transportation. This also requires registration, including setting up a user profile and storing a payment method within the app.

To create a user account and verify your email address, we require the following information

- Email address
- Password (which should not be the same as your email password)

For your **user profile**, we require the following information:

- First and last name
- Date of birth
- Address
- Salutation and gender, e.g. for personalized communication
- Telephone number (landline or mobile), e.g. for customer service
- Payment method
- Profile picture (optional)

Personal data is processed and stored by goodride only for as long as necessary to fulfill legal and contractual obligations. For example, your master data will be deleted at the end of the calendar year following the termination of your contractual relationship. Your payment method, profile picture, email address, and phone contact details are deleted once they are removed from the app.

When you log in with your email address and password, the app remembers your credentials, so you only need to log in again after 180 days. However, you can log out at any time under "My Profile".

To use a car, you must provide proof of a valid driving license. For this identity verification, you will be redirected to the Nect Wallet operated by our service provider NECT GmbH (Großer Burstah 21, 20457 Hamburg). There you can verify your identity using an ID document and your driver's license.

From this verification process, we receive and process the following data:

- Status of the verification and identification method
- Title, name, surname, and if applicable, name suffix
- Street and house number, postal code, city, country
- Date of birth
- Gender
- Nationality
- Place of birth

Information on the verified ID document:

- Expiry date
- Issuing country
- Whether address is included
- Type of document

Information on the verified driving license:

- Issue date
- Expiry date
- Driving license classes
- License number
- Issuing authority

The following data is transferred to the mobility service providers so that they can provide their services to you:

- Salutation
- First and last name
- Email address
- Phone number
- Booking number and time
- Start and end point of the booked transportation

When **purchasing a ticket**, additional data such as the selected ticket type, ticket quantity, payment method, purchase or multipurchase confirmation, departure station, purchase time, and device information (OS and version, app version) is processed and stored.

When using **taxis**, the location data of your device is also transmitted to the partner company.

When using **car sharing**, your place of residence, driving license number, issue date and validity, your full address (street, house number, postal code, city, country), and date of birth are transmitted to the partner company.

After the trip, we receive the booking ID, start and end position of the ride, if applicable the license plate number of the vehicle used, and the usage price

Telekom MobilitySolutions and the respective partner company process your data either independently or, where applicable, under joint responsibility. Information about how our partner companies process your data can be found in their privacy notices:

Name	Website with Privacy Notice
Kölner Verkehrs-Betriebe AG	https://www.kvb.koeln/unternehmen/datenschutz/index.html (German only)
TIER Mobility SE	https://about.tier.app/privacy-notice/
Nextbike	https://www.nextbike.de/en/privacy/
Taxi Deutschland eG	https://taxi-deutschland.net/impressum/ (German only)
MILES Mobility GmbH	https://miles-mobility.com/en-de/privacy-policy

In the case of complaints or if you contact us, only the necessary personal data (salutation, first and last name, contact details, booking number) and the reason for the complaint will be shared with the relevant partner company or service provider.

Additional processing in the provision of the digital service that is carried out on the basis of consent, e.g. optionally offered communication channels (Art. 6 para. 1a GDPR, §25 para. 1 TDDDG)

Your opinion and suggestions for improvement are very important to us, as they help us continuously enhance the app for you. You can send us your feedback via email at any time through the "Help and Feedback" section in the menu. The personal data you provide in this context will be deleted by us no later than 90 days after receipt.

If you consent to receiving in-app messages (see Section e), we may also display an active feedback request within the app. You can decline or cancel this request at any time. Your responses will only be transmitted once you complete the survey.

We aim to support you in recognizing and optimizing your mobility habits. For this purpose, we may create a **personal movement profile**. This requires various permissions for accessing data and functions on your device (see Section 2). We also use your data in anonymized form to improve our route recommendations. It is not possible to draw direct conclusions about your identity from this data. You may revoke your consent at any time via your device settings or in the app under "Settings – Privacy" → "My movement profile".

Processing in the provision of the digital service that is carried out on the basis of legitimate interest (Art. 6 para. 1f GDPR, §25 para. 2 no. 2 TDDDG)

The **processing of payments** in connection with purchases or bookings has been outsourced. Therefore, we transfer basic personal data to the payment service provider responsible for handling the payment transaction and managing claims related to the purchased or provided transportation service. You enter your payment information, such as your IBAN, directly with the payment service provider, who processes your data under their own responsibility.

We also transmit your personal data (first and last name, date of birth, address, email address, and, if applicable, phone number, as well as information related to your transactions) and any changes thereto to LOGPAY Financial Services GmbH for the purpose of selling and assigning our claims against you that arise in connection with your purchase, rental, or booking. This data processing is based on Art. 6 para. 1f GDPR. Our legitimate interest lies in outsourcing payment processing and claims management. LOGPAY's legitimate interest lies in processing the data for the purpose of handling payments, managing claims, assessing the eligibility of payment methods, and avoiding payment defaults.

An offer to enter into a mobility service contract will only be accepted if LOGPAY Financial Services GmbH agrees to purchase the resulting claim. If LOGPAY declines to purchase the claim, your offer to conclude the contract will be rejected.

You can prevent the transmission of your data to LOGPAY Financial Services GmbH at any time by deleting your payment method in the app. However, please note that in this case, it will no longer be possible to make purchases or bookings via goodride. LOGPAY's privacy policy is available at: <https://documents.logpay.de/de/datenschutzinformationen.pdf>.

Furthermore, we process personal data received from LOGPAY Financial Services GmbH, particularly information regarding the decision on whether or not the claim will be purchased.

In cases of **recourse claims** from partners or **inquiries from investigative authorities** (e.g., damage to a rented vehicle, violations of traffic regulations), we transfer only the personal data necessary for processing (salutation, first and last name, address, contact details) to the respective partner for further handling. This is done based on the partner's legitimate interest (Art. 6 para. 1f GDPR).

Processing in the provision of the Digital Service by third parties
Dictation Function

Many operating systems provide the possibility to dictate the text in addition to input via keyboard. When using this function, the language is processed by the third party (e.g. Apple, Google, Microsoft) as the controller and the result is displayed in the input field. For details of the functionality, how you can switch the use on or off and the legal basis of the processing, please contact the respective operating system manufacturer (third party).

Maps

Within goodride, you can choose whether to use OpenStreetMap (OSM) or the respective operating system's map services—Google Maps or Apple Maps—for displaying maps, locations, and route planning.

- When using OSM, we operate a privacy-compliant, self-hosted OSM tile server. This ensures, for example, that your IP address is not transmitted to the map provider.
- Google Maps is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. When using Google Maps, your IP address is transmitted directly to Google. Depending on your operating system settings, additional data such as search queries or your location may also be transmitted and possibly linked to your Google account. You can learn more about how Google processes data and adjust your settings at: <https://policies.google.com/privacy?hl=en>.
- Apple Maps is operated by Apple Inc., One Apple Park Way, Cupertino, CA 95014, USA. According to Apple, when performing a search, your precise location is converted into a less precise one after 24 hours, and search history or location data is not stored.

In-App Messages via Traveler Relationship Management (TRM) and "goodnews" Information Service

We would like to keep you informed about goodride updates directly in the app, as well as via email or SMS. When setting up your profile, you can consent to receive notifications about service disruptions, new features, and exclusive offers—once for in-app messages and separately for email and SMS. The provisions in section e) apply solely to in-app messages and the "goodnews" information service.

The in-app messaging service (TRM) is provided by Hacon Ingenieursgesellschaft mbH (Lister Straße 15, 30163 Hannover, Germany).

If you have given your consent, we process your contract, usage, and location data in order to provide you with only relevant information (advice, marketing, market research). The legal basis for this processing is Art. 6 para. 1a GDPR and §25 para. 1 TDDDG.

Contract Data

This includes data collected at the time of and during your contract, which is required for proper mutual performance (e.g., conclusion, modification, termination of the contract, billing), along with any optional information. This includes your account details such as name, date of birth, email address, payment data, and transaction history with mobility partners.

Usage Data

Usage data includes identifiers and information about how often and to what extent you use each mobility service. We also collect data on your use of the app itself, unless you have objected elsewhere. This may include route searches or feature usage within goodride. Information is collected via cookies (small text files) or similar technologies. Cookies store a user ID used to personalize your experience. We create an interest profile and link it to your contract data solely for the purpose of providing you with tailored recommendations. Additionally, we collect information about the operating system and device used.

We also analyze how you interact with our emails—for example, whether and when you open them or click on links—via tracking pixels embedded in the emails.

Location Data

Location data refers to information used to determine your geographic location. This includes GPS data and nearby Wi-Fi access points. These are used to conduct location-based campaigns—for example, if you are at a festival. This applies to information delivered via email or SMS. For in-app

messages, your location data is only processed locally on your device and is not stored by us.

Retention Periods for Marketing Data

Contract data is used until the end of the calendar year following the termination of the contract. Usage data is retained for a maximum of 24 months. Location data is stored for a maximum of 1 month.

Retention for Legal Proof Purposes

In connection with your registration for goodnews, we retain your data for up to 60 months after you unsubscribe, but only for the purpose of providing legal proof. The legal basis for this retention is our legitimate interest in demonstrating consent, in accordance with Art. 7 para. 1 and Art. 6 para. 1f GDPR.

Validity of Consent

Your consent applies to your current contract as well as to any future contracts with Telekom MobilitySolutions, unless you are asked to re-consent when entering into a future contract. It remains valid until the end of the calendar year following the termination of the relevant contract. If Telekom MobilitySolutions is restructured, your consent will also apply to its legal successor, to whom the customer relationship is transferred. In such cases, you will be informed of the restructuring and of your right to withdraw consent, either in writing or via your preferred electronic communication channel.

Sharing with Third Parties

Your data will not be shared with other third parties unless you have given explicit consent, we are legally required to do so, or a legal provision expressly allows it.

Withdrawal of Consent

If you withdraw your consent, we will no longer use your contract, usage, or location data for marketing, consulting, or market research. You can also choose to withdraw consent only for specific communication channels. You may withdraw your consent at any time in the app under Profile → Edit Profile.

Authorizations for access to data and functions of the end device by the digital service

In order to be able to use the goodride on your device, it must be able to access various functions and data on your device. To do this, it is necessary for you to grant certain permissions (Art. 6 para. 1a GDPR, §25 para. 1 TDDDG). The permissions are programmed differently by the different manufacturers. For example, individual permissions can be grouped into permission categories, or you can agree to only the permission category as a whole. Please note that in the event of a conflict between one or more authorizations, you may not be able to use all the features of goodride.

If you have granted permissions, we will only use them to the extent described below:

Location

The location detection feature in goodride offers you many convenient functions. Your location data is processed for the following purposes:

- To allow you to easily use your current location as the starting point for route planning and to view your position on the map, we use your location data. Only when the app knows where you are can it show you nearby vehicles or the closest stop, for example. This data is automatically deleted after 90 days.
- When using rental vehicles, the service area of the provider is displayed to help you return the vehicle correctly. This data is only processed locally on your device and is not stored by us.
- To book transportation services or when using the “My Movement Profile” feature, the start and end points of the trip, along with transaction data, must be saved in your customer account. This data is retained for 18 months.
- In case of service disruptions or outages, we aim to send you location-based messages in the goodride app. This data is only processed locally on your device and is not stored by us.
- If you have consented to receiving messages via email or SMS, we process your location data to run location-based campaigns.

Activity Data

We want to support you in identifying and optimizing your mobility habits. To do this, we may create a personalized movement profile for you. In order to determine whether and how you are traveling — for example, on foot or by vehicle — we require permission to access your activity data (Physical Activity on Android or Motion & Fitness on iOS). Additionally, on iOS, we need permission to always access your location, and on Android, we need permission to allow the app to run in the background. Despite this, we

conserve your battery, as data is only transmitted when you are actually in motion. This is ensured through the use of activity data.

Microphone

If you want to dictate texts to goodride using the voice input function on Google or the dictation feature on Apple devices, the app requires access to your device's microphone. We only use the speech recognition result provided by the respective operating system.

Internet Communication

To transmit your login data or to enable ticket booking, goodride requires access to the internet via Wi-Fi or mobile data.

Contacts / Address Book

Access to your contacts allows you to directly use your contacts' addresses in your route planning. Only the address data in the contact is accessed, and it is used solely at that moment. We do not store this information.

Camera and Storage (Android Only)

If you allow goodride access to your camera, you can scan a QR code to start a rental vehicle or personalize your profile and addresses with a photo. If you want to use photos from your device, we additionally require permission to access your storage on Android. Photos used to personalize the app are stored only on your device and not in the backend. An exception is your profile picture, which is associated with your user profile and can either be deleted by you or will be removed from the backend upon deletion of your profile.

Calendar (iOS Only)

Access to your calendar allows you to conveniently transfer your route planning. This access is strictly for writing purposes. Deletion or modification of calendar entries by our app is not possible.

Does the digital service send push notifications?

Push notifications are messages that are sent to your device and displayed there in a prioritized manner. We use push notifications to provide you with timely information, such as delays or disruptions to your trip, as long as you have granted us the appropriate permission (Art. 6 para. 1a GDPR). You can disable push notifications at any time in your device settings, or directly from the app under "Settings - Permissions" → "Push Notifications."

The notification is sent by the processor Hacon Ingenieursgesellschaft mbH (Lister Str. 15, 30163 Hannover, Germany) using a pseudonymized identifier (UUID) of your device within the platform. The UUID is not linked to your customer account. Therefore, after switching to a different device, it is necessary to re-enable push notifications to generate a new UUID.

Is my usage behavior evaluated, e.g. for advertising or tracking?

We want you to enjoy using goodride, and we have a business interest in this. In order for you to find the products that interest you and for us to be able to design our app in a user-friendly way, we analyse your usage behaviour in pseudonymised form. Within the framework of the legal regulations, user profiles are created. In the following, we provide you with general information about the various purposes of the processing. Through the privacy settings in the app, you have the option of agreeing to the processing or rejecting it. Processing necessary for the provision of the digital service (see explanation above under 1.) cannot be refused.

Basic digital service functionality

These processing's are always active and necessary for our digital service to function properly.

Functional

These processing's are necessary for you to be able to navigate through goodride and use essential functions. They enable basic functions, such as navigation and access to secure areas of the app. In addition, they are used for the anonymous evaluation of user behavior, which we use to continuously develop our digital service for you. The legal basis for this processing is §25 para. 2 no. 2 TDDDG and Art. 6 para. 1b) GDPR.

Processing purpose according to consent category	Basic digital service functionality
Processing company with company address/data recipient	Hacon Ingenieursgesellschaft mbH, Lister Str. 15, 30163 Hannover
Products used/short description of the service used	Login, map, shop
Description of specific processing purpose	Navigation, facilitation of the contractual relationship between you and the mobility provider
Responsibilities	Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn, Deutschland)

Processed data	Device information, location data, contact details, booking data, payment information
Storage period	As described in “What data is collected, how is it used, and how long is it stored?”
Legal basis (Processing)	§25 para. 2 no. 2 TDDDG and Art. 6
Third country processing	--
Legal basis (Third country processing)	--

Analytical:

These processing's are necessary for us to carry out technical analyses, usage evaluations and reach measurements, with which we can ensure the quality and services offered and improve structural defects of the digital service and its functions. The necessary analytical processing is carried out without access to your terminal device and is based on information already collected for the provision of goodride, see functionally necessary processing. After pseudonymisation, these are further processed exclusively for the purpose of ensuring a high-quality and service-oriented service implementation, storage period 3 months. The legal basis for this processing is Art. 6 para. 4 GDPR.

Optional Processing

These processing's are used when you use additional features, such as the Google map or push notifications. The possible functions are explained in section 1 of this Privacy Policy. The legal basis for this processing is §25 para. 1 TDDDG, Art. 6 para. 1a GDPR or, in the case of third countries, Art. 49 para. 1a GDPR

Processing purpose according to consent category	Optional Processing
Processing company with company address/data recipient	Google Inc, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
Products used/short description of the service used	Google Maps
Description of specific processing purpose	Navigation
Responsibilities	Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn, Deutschland)
Processed data	IP address, location data
Storage period	Between 30 days and until the Google account is deleted, more information at https://policies.google.com/privacy?hl=en
Legal basis (Processing)	§25 para. 1 TDDDG, Art. 6 para. 1a GDPR
Third country processing	USA, When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en) .
Legal basis (Third country processing)	Art. 49 para. 1a GDPR

Processing purpose according to consent category	Optional Processing
Processing company with company address/data recipient	Hacon Ingenieurgesellschaft mbH, Lister Str. 15, 30163 Hannover
Products used/short description of the service used	Push notifications, in-app messages, my movement profile
Description of specific processing purpose	Navigation, Sending Messages
Responsibilities	Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn, Deutschland)
Processed data	Device data, location data
Storage period	24 months
Legal basis (Processing)	§25 para. 1 TDDDG, Art. 6 para. 1a GDPR
Third country processing	--
Legal basis (Third country processing)	--

Analysis by DeTeFleetServices GmbH

The usage statistics (App analytics platform Matomo) help us ensure the quality of the app, better understand your usage behavior, and continuously improve goodride for you. Therefore, we ask you to enable this tool in the "Settings - Privacy" section. We will then collect device data such as the device manufacturer and model, operating system (OS) and version, language settings, time zone, and create a pseudonymized usage profile. A direct conclusion about you as a person is not possible. The legal basis for these processes is §25 para. 1 TDDDG, Art. 6 para. 1a GDPR, or, in the case of third countries, Art. 49 para. 1a GDPR. Of course, you can also disable the tool at any time in the app under "Settings - Privacy" -> "Usage Statistics."

Processing purpose according to consent category	Analysis by DeTeFleetServices GmbH
Processing company with company address/data recipient	Matomo is an open-source app analytics platform used by the service provider Hacon Ingenieurgesellschaft mbH, Lister Str. 15, 30163 Hannover,
Products used/short description of the service used	Improvement of the app through statistical analysis of app usage
Description of specific processing purpose	App improvement
Responsibilities	Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn, Deutschland)
Processed data	This web service processes the following data or data categories: Device ID; online usage data
Storage period	24 months
Legal basis (Processing)	§ 25 Abs. 1 S. 1 TTDG, Art. 6 Abs. 1 a) DSGVO.
Third country processing	--
Legal basis (Third country processing)	--

Privacy Settings: You can revisit your settings at any time to manage your preferences.

Where can I find more information about data protection at Telekom?

This privacy notice provides an overview of the key aspects concerning the processing of your data in goodride by Telekom MobilitySolutions.

Further information, including details on data protection in specific products, can be found at www.telekom.de/datenschutzhinweise or under www.telekom.com/datenschutz.

What rights do I have?

You have the right to:

- a) to **request information** on categories of data processed, processing purposes, possible recipients of the data, the planned storage period (Art. 15 GDPR);
- b) request the **correction** or completion of incorrect or incomplete data (Art. 16 GDPR);
- c) to revoke a given consent at any time with effect for the future (Art. 7 para. 3 GDPR);
- d) to object at any time for the future to **data processing that is to be carried out on the basis of a legitimate interest, for reasons** arising from your particular situation (Art. 21 para. 1 GDPR), stating these reasons. You can object to data processing for direct marketing purposes at any time without stating these reasons (Art. 21 para. 2, 3 GDPR); In the event of an objection, we must refrain from any further processing of your data for the aforementioned purposes, unless
 - there are compelling legitimate grounds for the processing which override your interests, rights, and freedoms, or
 - the processing is necessary for the establishment, exercise, or defense of legal claims.
- e) in certain cases, request the deletion of **data within the framework of Art. 17 GDPR** - in particular if the data is no longer required for the intended purpose or is processed unlawfully, or if you have withdrawn your consent in accordance with (c) above or have declared an objection in accordance with (d) above;
- f) under certain conditions, to demand the restriction of data if deletion is not possible or the obligation to delete is disputed (Art. 18 GDPR);
- g) **data portability**, i.e. You can receive your data that you have provided to us in a commonly used machine-readable format, such as z.B. CSV, and, if necessary, transmit it to others (Art. 20 GDPR);
- h) to complain to the competent **supervisory authority** about the data processing (for telecommunications contracts: Federal Commissioner for Data Protection and Freedom of Information; otherwise: State Commissioner for Data Protection and Freedom of Information North Rhine-Westphalia).

To whom does Telekom MobilitySolutions share my data?

To **processors**, i.e. companies that we commission to process data within the scope provided for by law, Art. 28 GDPR (service providers, vicarious agents). In this case, Deutsche Telekom remains responsible for the protection of your data. In particular, we commission companies in the following areas: IT, sales, marketing, finance, consulting, customer service, human resources, logistics, printing.

To **cooperation partners** who provide services for you on their own responsibility or in connection with your telecom contract. This is the case if you commission services from such partners with us or if you consent to the involvement of the partner or if we involve the partner on the basis of a legal permission.

Due to legal obligation: In certain cases, we are required by law to transmit certain data to the requesting government entity.

Where will my data be processed?

Your data will be processed in Germany and other European countries.

In all other respects, the following applies: If data processing takes place in third countries, this will take place insofar as you have expressly consented to this or if it is necessary for our provision of services to you or if it is provided for by law (Art. 49 GDPR).

Your data will only be processed in third countries if certain measures are taken to ensure that an adequate level of data protection is in place (e.g. adequacy decision of the EU Commission or so-called suitable safeguards, Art. 44 et seq. GDPR, ([see here](#))).

Who is responsible for data processing? Who is my contact person if I have questions about data protection at Deutsche Telekom?

The data controller is the Telekom MobilitySolutions (DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn). If you have any questions, you can contact our customer service or our data protection officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, datenschutz@telekom.de.

Status of the Privacy Policy April 15, 2025