



Data privacy information Telekom Deutschland GmbH („Telekom“) for M2M Service Portal

Telekom Deutschland GmbH attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

What data is recorded, how is it used, and how long is it stored?

Technical characteristics:

When you visit our websites, the web server temporarily records the domain name or your computer's IP address, the file requested (file name and URL) by the client, the http response code, and the website from which you are visiting us.

The recorded data is used solely for data security purposes, particularly to protect against attempted attacks on our web server (Article 6 (1f) GDPR). We do not use it to create individual user profiles nor do we share this information with third parties. It is erased after seven days at the latest. We reserve the right to statistically analyze anonymized data records.

The following data is processed for registered users

Recorded data	Storage and deletion of data
Account data (e.g. username, password, role, email address)	Account data of the user of the partners set up on the portal: after deleting the user account, at the latest when deleting the partner. Account data of the employees of the Deutsche Telekom Group: no later than 4 weeks after the account expires. (Art. 6 Para. 1 b GDPR in conjunction with Section 26 BDSG for internal employees of the Deutsche Telekom Group in Germany)
Log-in / Log-off data (username and timestamp for log-in and log-off)	When a user logs in, the last login timestamp is overwritten with the current login timestamp. (Art. 6 Para. 1 b GDPR in conjunction with Section 26 BDSG for internal employees of the Deutsche Telekom Group in Germany)
Logging data (logging of activities in the system)	Storage of the data until the account is deleted. Logging data from users who have been assigned the property "internal employee" will be anonymized or deleted after 3 months. (Art. 6 Para. 1 b GDPR in conjunction with Section 26 BDSG for internal employees of the Deutsche Telekom Group in Germany)

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?

Explanations and definitions

We want you to enjoy using our websites and take advantage of our products and services. We have an economic interest in ensuring this is the case. We analyze your usage habits on the basis of anonymized or pseudonymized data so you can find the products that interest you and so we can make our websites user-friendly. This information cannot be traced back to you directly. The following information is intended to provide you with general information on the various purposes of processing data.

Cookies that are strictly necessary to provide the web service cannot be rejected (see explanation at 1. above).

Required cookies

These cookies are required to enable you to navigate through the web pages and use key functions. The legal basis for these cookies is Article 6 (1) b GDPR.

We save the following information in cookies in the Partner Portal:

- **SESSION -COOKIE:** "Session cookies" are used for the duration of the session, e.g. to save the "logged in status".
- **TELEKOM_M2M_CUST_PORTAL_LANGUAGE:** Saves the language set by the user.
- **HOSTNAME, PATHNAME, PORT, PROTOCOL:** This data is saved in order to recognize the client for which the portal has just been opened. Using the URL e.g. we can decide on the login page which information (pictures, texts) should be displayed for which clients.
- **NETSTATE-LIMIT-XX:** This cookie is only created when a user queries his "Netstates" to determine whether the user has reached the limit of queried "Netstates" for this minute. The lifespan of these cookies is limited to one minute.
- **TEST:** A "test" cookie is created on the login page to determine whether the user's browser even allows cookies.

We also use "Java Script Agents" for anonymous evaluation of user behavior. We use these exclusively to monitor the performance of the web application and to be able to make timely corrections in the event of any performance impairments.

The legal basis for this is Art 6 I b) GDPR.

Where can I find the information that is important to me?

This **data privacy information** provides an overview of the items which apply to Deutsche Telekom processing your data in this web portal.

Further information, including information on data protection for specific products, is available at <https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection> and <https://www.telekom.com/en/deutsche-telekom/privacy-policy-1744>.

Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?

Telekom Deutschland GmbH, Landgrabenweg 151, D-53227 Bonn acts as the data controller. If you have any queries, please contact our Customer Services department or the Global Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany, datenschutz@telekom.de.

What rights do I have?

You have the right

- To request **information** on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art. 15 GDPR);
- To request that incorrect or incomplete data be **rectified** or supplemented (Article 16 GDPR);
- To **withdraw** consent at any time with effect for the future (Art. 7 (3) GDPR);
- To **object** to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);
- To request the **erasure** of data in certain cases under Art. 17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;

- f) To demand, under certain circumstances, the **restriction** of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
- g) To **data portability**, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);
- h) to **file a complaint about the data processing** with the responsible **supervisory authority** (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen))

Who does Deutsche Telekom pass my data on to?

To processors, i.e., companies we engage to process data within the legally defined scope, Article 28 GDPR (service providers, agents). In this case,

Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, and printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you order services of these partners from us, if you consent to the involvement of the partner, or if we involve the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to a state authority that requests it.

Where is my data processed?

As a general rule, your data will be processed in Germany and other European countries.

This data privacy information was last updated 15th of September 2022