



Data privacy information of Deutsche Telekom AG ("Telekom") for using the Heatable Capsule Collection app

Deutsche Telekom AG attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

1. What data is recorded, how is it used, and how long is it stored?

a) **When registering:** In principle, it is up to each user whether he wants to register or not. A registration for the app is not necessary for using it. Non-registration does not restrict the function or use of the app at any time, either alone or in combination with a part of the collection.

b) **When using the app:** If a user has decided to register, he/she can do so with a valid e-mail address (as username) and a self-chosen password. When entering the password for the first time, a traffic light color system shows the user how secure his password is. As a minimum requirement, the password must meet the security level "Orange" (the customer is shown what is necessary for this). If the password does not meet this minimum requirement, the registration button remains inactive. For the registration, besides the e-mail address, the name of the user and his date of birth are necessary.

If the user wishes to remain constantly logged in during registration or login, he/she must actively grant permission for this, which he/she can revoke at any time.

In addition, the user has the option of using an active opt-in procedure to release data for tracking purposes for the purpose of continuous improvement of the jacket.

There are three opt in options available for this purpose, whereby the user can freely choose which and how many permissions to grant. Given permissions can be revoked at any time.

Option 1: Geodata (for location and for displaying weather data)

Option 2: Heating data

Option 3: Event data of the app/collection part (usage events)

2. Authorizations

For the app to work on your device, it needs access to various functions and data on the device. You need to grant certain authorizations to do so (Art. 6 (1) a GDPR).

The authorizations are programmed differently by the various manufacturers. Individual authorizations may e.g. be combined in authorization categories, and you can only grant consent to the authorization category as a whole.

Please remember that if you withhold consent for one or a number of authorizations, you may not have access to the full range of functions offered by our app.

If you have granted authorizations, we will only use them to the extent described below:

Location data

The app uses the location data to display the weather for the user's position.

In addition, the location is sent along with tracking events for logged-in users who have agreed to the tracking.

Internet communication

Queries of weather data. For logging in, registering and retrieving the user's profile data (if the user is registered). With the user's permission to send tracking data.



Other authorizations (e.g. access to apps)

The app asks for a Bluetooth authorization, as a basis for the communication with the jacket.

3. Where can I find the information that is important to me?

This **data privacy information** provides an overview of the items which apply to Deutsche Telekom processing your data in this app.

Further information, including information on data privacy information for specific products, is available at <https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection> and <https://www.telekom.com/en/deutsche-telekom/privacy-policy-1744>.

4. Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?

Deutsche Telekom AG, Friedrich-Ebert-Allee 140, 53113 Bonn acts as the **data controller**. If you have any queries, please contact our Customer Services department or the Group Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany datenschutz@telekom.de.

5. What rights do I have?

You have the right

- a) To request **information** on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art. 15 GDPR);
- b) To request that incorrect or incomplete data be **rectified** or supplemented (Article 16 GDPR);
- c) To **withdraw** consent at any time with effect for the future (Art. 7 (3) GDPR);
- d) To **object** to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);
- e) To request the **erasure** of data in certain cases under Art. 17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;
- f) To demand, under certain circumstances, the **restriction** of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
- g) To **data portability**, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);
- h) To **file a complaint** with the competent **supervisory authority** regarding data processing (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen).

6. Who does Deutsche Telekom pass my data on to?



To processors, i.e., companies we engage to process data within the legally defined scope, Article 28 GDPR (service providers, agents). In this case, Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, and printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you order services of these partners from us, if you consent to the involvement of the partner, or if we involve the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to a state authority that requests it. Example: Upon presentation of a court order, we are obliged under Section 101 of the German Copyright Act (UrhG) to provide the owners of copyrights/ancillary copyrights with information about customers who have allegedly offered copyrighted works via Internet file sharing services.

7. Where is my data processed?

Your data will be processed in Germany and other European countries.

If, in exceptional cases, your data is also processed in countries outside the European Union (i.e., in third countries), this is done only if you have explicitly given your consent, if it is required so we can provide you with services, or if it is prescribed by law (Article 49 GDPR). Furthermore, your data is processed in third party countries only if certain measures ensure a suitable level of data protection (e.g., EU Commission's adequacy decision or suitable guarantees, Art. 44 et seq. GDPR).

This data privacy information was last updated November 2020.