



Data privacy information T-Systems International GmbH („Telekom“) for dashboard.t-systems.net

The protection of your personal data has a high priority for the T-Systems International GmbH. It is important for us to inform you about what personal data is collected, how they are used and what options you have in this regard.

What data is collected, how is it used, and how long is it stored?

Necessary processing for the provision of the digital service (Art. 6 para. 1b GDPR, §25 para. 2 no. 2 TDDDG)

When using dashboard.t-systems.net hereinafter referred to as the digital service:

Our online service employs data visualization tools to present reports to our customers about our services. To provide our online service an identity provider for user authentication is utilized. The only data processed are authentication tokens and identifiers necessary to establish and maintain your session with the service. These are temporary and are not stored beyond the duration of your session. No personal data from the identity provider is retained by our service (Art. 6 para. 1b GDPR, §25 para. 2 No. 2 TDDSG (Telecommunications Telemedia Data Protection Act)). When you use our online service, our servers temporarily record the domain name or IP address of your terminal

device as well as other data, such as the content requested or the response code.

The logged data are used exclusively for data security purposes, in particular to defend against attempted attacks on our web server (Art. 6 para. 1f DSGVO). They are neither used for the creation of individual application profiles nor passed on to third parties and are deleted after 30 days at the latest. We reserve the right to statistically evaluate anonymized data records

Is my usage behavior evaluated, e.g. for advertising or tracking?

We want you to enjoy using our digital services and using our products and services. In order for you to find the products that interest you and for us to be able to design our digital service in a user-friendly way, we analyse your usage behaviour in pseudonymised form. Within the framework of the legal regulations, user profiles are created. In the following, we provide you with general information about the various purposes of the processing. By clicking on the "Consent to data processing" query, which appears when you access our digital service, you have the option of agreeing to the processing or rejecting it in part or in full. Processing necessary for the provision of the digital service (see explanation above under 1.) cannot be refused.

Basic digital service functionality

These processing's are always active and necessary for our digital service to function properly.

Functional

These processing's are necessary for you to be able to navigate through the Digital Service and use essential functions. They enable basic functions, such as order processing in the online shop and access to secure areas of the digital service. In addition, they are used for the anonymous evaluation of user behavior, which we use to continuously develop our digital service for you. The legal basis for this processing is §25 (2) No. 2 TDDDG, Art. 6 (1b) GDPR or, in the case of third countries, Art. 44 et seq. GDPR.

Processing purpose according to consent category:	Required basic functions
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way, Redmond, WA 98052-6399, USA
Products used/short description of the service used:	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services.
Description of specific processing purpose:	Stores state on if resource requests to CDN encountered a failure, directing the client to download resources from WFE instead

Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	8 hours
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used for routing users to provisioning page if their tenant does not exist
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation

	(https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	5 minutes
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Stores the preferred language of the current UI if not set to browser default, to show UI in the appropriate language
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	1 year
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).

Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)
--	---

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Tracks number of login attempts that have been made (e.g. to detect infinite login redirect loops)
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	Session
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build,

	deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used to help optimize routing of requests to the correct Power BI production instance
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	1 hour
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation; One Microsoft Way, Redmond, WA 98052-6399, USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used for Azure request routing
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information

Storage period:	Session
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used for Azure request routing Stores information for the current session
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	Session
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective

	provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used for storing randomly generated user Id for telemetry
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	1 year
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used to store the ASP.NET session Id
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	Session
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation; One Microsoft Way, Redmond, WA 98052-6399, USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Stores state on whether the user has successfully signed in to the Power BI service, used to avoid unnecessarily redirecting to sign-in page in some scenarios

Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	1 year
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation: One Microsoft Way Redmond, WA 98052-6399 USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Stores state on whether user has signed up for Power BI, used to avoid unnecessarily redirecting users to sign-up page
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	1 year

Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR.
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
Legal basis (Third country processing):	EU adequacy decision or - Standard Contractual Clauses (SCC) with TIA or - Consent pursuant to Art 49 GDPR)

Processing purpose according to consent category:	
Processing company with company address/data recipient:	Microsoft Corporation:One Microsoft Way, Redmond, WA 98052-6399, USA
Products used/short description of the service used	Azure App Service: is a fully managed cloud service from Microsoft Azure that enables developers to quickly build, deploy, and scale web applications, APIs and backend services
Description of specific processing purpose:	Used for storing randomly generated session Id for telemetry
Responsibilities:	T-Systems International GmbH and Microsoft Corporation are responsible for this. You can find further information on data processing by Microsoft in the data protection information of Microsoft Corporation (https://www.microsoft.com/de-de/privacy/privacystatement).
Processed data:	This web service processes the following data or data categories: IP address; online usage data, User Agent, Session information;
Storage period:	30 minutes
Legal basis (Processing):	This web service is used on the basis of § 25 para. 1 sentence 1 TDDDG, the subsequent processing of your personal data or data categories is based on Art. 6 para. 1 a) GDPR
Third country processing:	When using this service, the data collected may be transferred to another country. Please note that in the context of this service, the data may be transferred to a country that does not have the necessary data protection standards. Below you will find a list of the countries to which the data is transferred. For further information on the security measures, please refer to the privacy policy of the respective provider or contact the provider directly. Based on your consent, your data or data categories will be processed in the

	following third country USA. The EU Commission has issued an adequacy decision for this country (https://commission.europa.eu/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions_en).
--	--

- g) data **portability**, i.e. You can receive your data that you have provided to us in a commonly used machine-readable format, such as z.B. CSV, and, if necessary, transmit it to others (Art. 20 GDPR;)
- h) to complain to the competent **supervisory authority** about the data processing (for telecommunications contracts: Federal Commissioner for Data Protection and Freedom of Information; otherwise: State Commissioner for Data Protection and Freedom of Information North Rhine-Westphalia).

Analytical:

These processing's are necessary for us to carry out technical analyses, usage evaluations and reach measurements, with which we can ensure the quality and services offered and improve structural defects of the digital service and its functions. The necessary analytical processing is carried out without access to your terminal device and is based on information already collected for the provision of the digital service, see functionally necessary processing. After pseudonymisation, these are further processed exclusively for the purpose of ensuring a high-quality and service-oriented service implementation, storage period 3 months. The legal basis for this processing is Art. 6 (4) GDPR

Where can I find the information that is important to me?

Additional information on data protection when using our products, in particular on the purposes of use, deletion periods, etc., can be found in the data protection information for the respective product under www.telekom.de/datenschutzhinweise, in the Telekom Shop or under www.telekom.com/datenschutz.

What rights do I have?

You have the right to:

- a) to request information on categories of data processed, processing purposes, possible recipients of the data, the planned storage period (Art. 15 GDPR);
- b) request the **correction** or completion of incorrect or incomplete data (Art. 16 GDPR);
- c) to revoke a given consent at any time with effect for the future (Art. 7 para. 3 GDPR);
- d) to object at any time for the future to **data processing that is to be carried out on the basis of a legitimate interest, for reasons** arising from your particular situation (Art. 21 para. 1 GDPR), stating these reasons. You can object to data processing for direct marketing purposes at any time without stating these reasons (Art. 21 para. 2, 3 GDPR);
- e) in certain cases, request the deletion of data within the framework of **Art. 17 GDPR** - in particular if the data is no longer required for the intended purpose or is processed unlawfully, or if you have withdrawn your consent in accordance with (c) above or have declared an objection in accordance with (d) above;
- f) under certain conditions, to demand the restriction of data if deletion is not possible or the obligation to delete is disputed (Art. 18 GDPR);

To whom does Deutsche Telekom share my data?

To **processors**, i.e. companies that we commission to process data within the scope provided for by law, Art. 28 GDPR (service providers, vicarious agents). In this case, Deutsche Telekom remains responsible for the protection of your data. In particular, we commission companies in the following areas: IT, sales, marketing, finance, consulting, customer service, human resources, logistics, printing.

To **cooperation partners** who provide services for you on their own responsibility or in connection with your telecom contract. This is the case if you commission services from such partners with us or if you consent to the involvement of the partner or if we involve the partner on the basis of a legal permission.

Due to legal obligation: In certain cases, we are required by law to transmit certain data to the requesting government entity.

Where will my data be processed?

Your data will be processed in Germany and other European countries.

In some cases, your data is also processed in countries outside the European Union (i.e. in so-called third countries), currently for example:

Storage/hosting of customer data (excluding traffic data) by Microsoft Ireland Operations Ltd. Only administrators with technical support access from the USA are possible.

In all other respects, the following applies: If data processing takes place in third countries, this will take place insofar as you have expressly consented to this or if it is necessary for our provision of services to you or if it is provided for by law (Art. 49 GDPR).

Your data will only be processed in third countries if certain measures are taken to ensure that an adequate level of data protection is in place (e.g. adequacy decision of the EU Commission or so-called suitable safeguards, Art. 44 et seq. GDPR, ([see here](#))).

Who is responsible for data processing? Who is my contact person if I have questions about data protection at Deutsche Telekom?

The data controller is the die T-Systems International GmbH, Hahnstraße 43d, D-60528 Frankfurt am Main. If you have any questions, you can contact our customer service or our data protection officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, datenschutz@telekom.de.

Status of the Privacy Policy October 2024.