



Data privacy information Telekom Deutschland GmbH („Telekom“) for Domain Management System

Telekom Deutschland GmbH attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

What data is recorded, how is it used and how long is it stored?

- When using the domain management system of Telekom Deutschland GmbH, hereinafter referred to as Online Service, registration data required for registering and managing domain names is recorded. This includes the name, address, telephone number and e-mail address of the registrant and, if applicable, also of the administrative contact and technical contact. Which data is recorded depends on the terms and conditions of the respective registry (e.g. Denic for .de domain names) and, in the case of generic Top Level Domains, also the internet organisation ICANN (Art. 6 Para. 1b DSGVO, §25 Para. 2 No. 2 TTDSG).
- The registration data is used for the registration and administration of the domain names and is sent to the respective registry. For certain Top Level Domains, Telekom works with specialized partners to provide the service. Via them the registration data is passed on to the registry.
- The period for storing the registration data depends on the respective terms and conditions of the registries, in the case of generic Top Level Domains also on the policies of ICANN and the statutory retention periods.

When you use our Online Service, the server temporarily records the domain name or your computer's IP address, the file requested (file name and URL) by the client, the http response code, and the website from which you are visiting us.

The recorded data is used solely for data security purposes, particularly to protect against attempted attacks on our web server (Art. 6 (1) f GDPR). We do not use it to create individual user profiles nor do we share this information with third parties. It is erased after 7 days at the latest. We reserve the right to statistically analyze anonymized data records.

Where can I find the information that is important to me?

This data privacy information provides an overview of the items which apply to Deutsche Telekom processing your data in this web portal.

Further information, including information on data protection for specific products, is available at <https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection> and <https://www.telekom.com/en/deutsche-telekom/privacy-policy-1744>.

Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?

Telekom Deutschland GmbH, Landgrabenweg 151, 53227 Bonn acts as the data controller. If you have any queries, please contact our Customer Services department or the Group Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany, datenschutz@telekom.de.

What rights do I have?

You have the right

- a) To request **information** on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art.15 GDPR);
- b) To request that incorrect or incomplete data be **rectified** or supplemented (Article 16 GDPR);
- c) To **withdraw** consent at any time with effect for the future (Art.7 (3) GDPR);
- d) To **object** to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);
- e) To request the **erasure** of data in certain cases under Art. 17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;

- f) To demand, under certain circumstances, the **restriction** of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
- g) To **data portability**, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);
- h) to **file a complaint about the data processing** with the responsible **supervisory authority** (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen).

Who does Deutsche Telekom pass my data on to

To processors, i.e. companies we engage to process data within the legally defined scope, Art. 28 GDPR (service providers, agents). In this case, Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you contract with us services from these partners or if you consent to the incorporation of the partner or if we incorporate the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to the requesting state authority.

Where is my data processed?

Your data will be processed in Germany and other European countries. If, in exceptional cases, your data is processed in countries outside the European Union (in so-called third countries), this will take place

- a) if you have explicitly given your consent (Art. 49 (1)a GDPR). (In most countries outside the EU, the level of data protection does not correspond to EU standards. This applies in particular to comprehensive monitoring and control rights of state authorities, e.g. in the USA, which disproportionately interfere with the data protection of European citizens),
- b) or it is required so we can provide you with services (Art. 49 (1) b GDPR),
- c) or it is prescribed by law (Art. 6 (1) c GDPR)

Furthermore, your data is only processed in third countries if certain measures ensure a suitable level of data protection (e.g. EU Commission's adequacy decision or suitable guarantees, Art. 44 ff. GDPR).

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