Data privacy information Telekom MobilitySolutions (DeTeFleetServices GmbH) („Telekom“) for Telekom Carsharing App

Telekom MobilitySolutions (DeTeFleetServices GmbH) attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process.

What data is recorded, how is it used, and how long is it stored?

When registering:
When you use the app, our servers will temporarily record your device’s IP address and other technical details, such as the requested content (Art. 6 (1) b GDPR).
Apart from inputting data using the keyboard you can also use this app to dictate text. Voice input (Google) or dictation function (Apple) is a functionality which our app’s operating system provides. During use, a third party processes the speech (e.g., Apple or Google) as processor and delivers the result to our app, entering it into the input field. Contact your specific operating system vendor for details on the functionality, and how you can switch on/off usage.

Authorization
For the app to work on your device, it needs access to various functions and data on the device. You need to grant certain authorizations to do so (Art. 6 (1) a GDPR).
The authorizations are programmed differently by the various manufacturers. Individual authorizations may e.g. be combined in authorization categories, and you can only grant consent to the authorization category as a whole.
Please remember that if you withhold consent for one or a number of authorizations, you may not have access to the full range of functions offered by our app.

Location data
The app requires information on your current location for the following purpose:
The location data is needed to show the driver where he and the vehicle are on a map before starting the journey. You can use it to get to the vehicle. However, this is optional. The release of the location data can also be deactivated.

Internet communication
The app requires access to the Internet via Wi-Fi or mobile communications for the following purposes: The service is a cloud-based service, Internet access is a basic requirement. This is required, for example, to create a new booking, the fuel cards PIN to query, a damage report and above all to begin and end the rent.

Camera
The app requires access to camera for the following purpose:
The camera is only needed if you want to report damage to the vehicle in order to add a photo. This is optional. The release of the camera can also be deactivated.

Does the app send push notifications?
Push notifications are technical messages that the app sends to your device and that are displayed with top priority. This app uses push notifications by default, provided you have given your consent during the app installation or the first time you use the app (Art. 6 (1) a GDPR).

You may revoke your consent at any time. To do this, please click on "Deaktivieren" in the main menu of this app under "Mitteilungen".

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?
No, your usage behaviour will not be evaluated.

Services by other companies (independent third party providers)
In the app we use Google Maps to display the vehicle location. Google Maps is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States. When you visit one of these pages, the embedded Google Maps function will transmit your IP address directly to Google servers and stored there. You can obtain information and opt out at any time from data processing by Google at http://www.google.de/intl/de/policies/privacy.

Where can I find the information that is important to me?
Dieser This data privacy information provides an overview of the items which apply to Deutsche Telekom processing your data in this app.

Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?
DeTeFleetServices GmbH, Friedrich-Ebert-Allee 140, 53113 Bonn acts as the data controller. If you have any queries, please contact our Customer Services department or the Group Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany, datenschutz@telekom.de.

What rights do I have?
You have the right
a) To request information on the categories of personal data concerned, the purposes of the processing, any recipients of the data, and the envisaged storage period (Art. 15 GDPR);
b) To request that incorrect or incomplete data be rectified or supplemented (Article 16 GDPR);
c) To withdraw consent at any time with effect for the future (Art. 7 (3) GDPR);
d) To object to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Article 21 (1) GDPR);
e) To request the erasure of data in certain cases under Art.17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or object according to (d) above;
f) To demand, under certain circumstances, the restriction of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
g) To data portability, i.e., you can receive the data that you provided to us in a commonly used and machine-readable format such as CSV, and can, where necessary, transfer the data to others (Art. 20 GDPR);
h) To file a complaint with the competent supervisory authority regarding data processing (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia (Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen).

Who does Deutsche Telekom pass my data on to?

To processors, i.e., companies we engage to process data within the legally defined scope, Article 28 GDPR (service providers, agents). In this case, Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, and printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you order services of these partners from us, if you consent to the involvement of the partner, or if we involve the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to a state authority that requests it. Example: Upon presentation of a court order, we are obliged under Section 101 of the German Copyright Act (UrhG) to provide the owners of copyrights/ancillary copyrights with information about customers who have allegedly offered copyrighted works via Internet file sharing services.

Where is my data processed?

As a general rule, your data will be processed in Germany and other European countries.

This Data Protection Statement was last updated 08-17-2020