

Data Privacy statement of Telekom MobilitySolutions („Telekom“) for RentalSolutions App

General

Telekom MobilitySolutions (DeTeFleetServices GmbH) attaches great importance to protecting your personal data. We always inform you what personal data we collect, how your data is used, and how you can influence the process..

Where can I find the information that is important to me?

This **data privacy information** provides an overview of the items which apply to Deutsche Telekom processing your data in this app.

Further information, including information on data protection for specific products, is available at <https://www.telekom.com/en/corporate-responsibility/data-protection-data-security/data-protection> and <https://www.telekom.com/en/deutsche-telekom/privacy-policy-1744>.

Who is responsible for data processing? Who should I contact if I have any queries regarding data privacy at Deutsche Telekom?

DeTeFleetServices GmbH, An der Ziegelei 18, 53127 Bonn acts as the data controller. If you have any queries, please contact our Customer Services department or the Group Data Privacy Officer, Dr. Claus D. Ulmer, Friedrich-Ebert-Allee 140, 53113 Bonn, Germany datenschutz@telekom.de.

What rights do I have?

You have the right

- a) To request **information** on the categories of personal data concerned, the purpose of the processing, any recipients of the data, the envisaged storage period (Art. 15 GDPR);
- b) To request incorrect or incomplete data is **rectified** or supplemented (Art. 16 GDPR);
- c) To **withdraw** consent at any time with effect for the future (Art. 7 (3) GDPR);
- d) To **object** to the processing of data on the grounds of legitimate interests, for reasons relating to your particular situation (Art 21 (1) GDPR);
- e) To request the **erasure** of data in certain cases under Art. 17 GDPR – especially if the data is no longer necessary in relation to the purposes for which it was collected or is unlawfully processed, or you withdraw your consent according to (c) above or objected according to (d) above;
- f) To demand under certain circumstances the **restriction** of data where erasure is not possible or the erasure obligation is disputed (Art. 18 GDPR);
- g) To **data portability**, i.e. you can receive your data which you provided to us, in a commonly used and machine-readable format, such as CSV and can, where necessary, transmit the data to others (Art. 20 GDPR);
- h) To file a complaint with the competent supervisory authority regarding data processing (for telecommunications contracts: the German Federal Commissioner for Data Protection and Freedom of Information (Bundesbeauftragter für den Datenschutz und die Informationsfreiheit); for any other matters: State Commissioner for

Data Protection and Freedom of Information North Rhine-Westphalia(Landesbeauftragter für den Datenschutz und die Informationsfreiheit Nordrhein-Westfalen)

Who does Deutsche Telekom pass my data on to?

To processors, i.e. companies we engage to process data within the legally defined scope, Art. 28 GDPR (service providers, agents). In this case, Deutsche Telekom also remains responsible for protecting your data. We engage companies particularly in the following areas: IT, sales, marketing, finance, consulting, customer services, HR, logistics, printing.

To cooperation partners who, on their own responsibility, provide services for you or in conjunction with your Deutsche Telekom contract. This is the case if you contract with us services from these partners or if you consent to the incorporation of the partner or if we incorporate the partner on the basis of legal permission.

Owing to legal obligations: In certain cases, we are legally obliged to transfer certain data to the requesting state authority. Example: Upon presentation of a court order, we are obliged under § 101 of the German Copyright Act (Urheberrechtsgesetz – UrhG) to provide the owners of copyrights/ancillary copyrights with information about customers who have allegedly offered copyrighted works via Internet file sharing

Where is my data processed?

In general, your data is processed in Germany and in other European countries.

If your data is also processed in countries outside the European Union (i.e. in third countries) by way of exception, this is done only if you have explicitly given your consent or it is required so we can provide you with services or it is prescribed by law (Art. 49 GDPR). Furthermore, your data is only processed in third countries if certain measures ensure a suitable level of data protection (e.g. EU Commission's adequacy decision or suitable guarantees, Art. 44 ff. GDPR).

What data is recorded, how is it used and how long is it stored?

- a) **When using the app:**
When you use the app, our servers temporarily record your device's IP address and other technical features such as the requested content (Art. 6 (1) b GDPR).

You can dictate text and input data using the keyboard in this app. Voice input (Google) or dictation function (Apple) is a functionality which our app's operating system provides. During use, a third party processes the speech (e.g. Apple or Google) as processor and delivers the result to our app and outputs it in the input field. Contact your specific operating system vendor for details on the functionality, and how you can switch on/off usage.

Authorizations

For the app to work on your device, it needs access to various functions and data on the device. You need to grant certain authorizations to do so (Art. 6 (1) a GDPR).

The authorization categories are programmed differently by the various manufacturers. With Android for example, individual authorizations are grouped into authorization categories and you can only agree to the authorization category as a whole.

However, please remember that in the case of revocation you may not have access to the full range of functions offered by our app.

If you have granted authorizations, we will only use them to the extent described below:

Location data

The app requires information on your current location for the following purpose:

The location data is needed to show the driver where he and the vehicle are on a map before starting the journey. You can use it to get to the vehicle. However, this is optional. The release of the location data can also be deactivated.

Internet communication

The app requires access to the Internet via Wi-Fi or mobile communications for the following purposes. The service is a cloud-based service, Internet access is a basic requirement. This is required, for example, to create a new booking, the fuel cards PIN to query, a damage to report and above all to begin and end the rent.

Camera

The app requires access to camera for the following purpose

The camera is only needed if you want to report damage to the vehicle in order to add a photo. This is optional. The release of the camera can also be deactivated.

Does the app send push notifications?

Push notifications are messages that the app sends to your device and that are displayed with top priority. This app uses push notifications by default, provided you have given your consent during the app installation or the first time you use the app (Art. 6 (1) a GDPR).

You may revoke your consent at any time. To do this, please click on "Deaktivieren" in the main menu of this app under "Mitteilungen".

Will my usage habits be evaluated, e.g. for advertising purposes or tracking?

No, your usage behaviour will not be evaluated.

Cookies

We use cookies for certain services. These are small text files that are stored on your computer. They enable the system to tell if you repeatedly visit the app from the same device.

Session cookies are cookies which are only stored on your device for the duration of your Internet session and are required for transactions (e.g. to log in or to complete a purchase). They simply contain a transaction ID.

For certain services, we use persistent cookies, which are stored on your device for future sessions. In this case, we notify you about the cookie's storage period.

Measurement pixels

Measurement pixels are simply images measuring 1×1 pixels. They are transparent or are the same color as the background, making them invisible. If an app page is opened that contains a measurement pixel, this small image is then downloaded from the provider's server on the Internet and the download is recorded on the server. This way the process provider can see when and how many users requested this measurement pixel or visited an app page. The provider can also record further information, such as browser information, operating system, screen resolution.

JavaScript

JavaScripts are used to call the application and transfer the collected parameters to the particular service provider/measurement pixel provider

Services from companies that are not tied in through processing and assume responsibility for providing their services

Google

Incorporation of Google Maps: We use Google Maps for maps, locations and route planning on individual app pages. Google Maps is run by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. By embedding Google Maps your IP address is transferred to Google and a cookie stored. You can obtain information and opt out at any time from data processing by Google at <http://www.google.de/intl/de/policies/privacy>.

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