Data privacy information Telekom Deutschland GmbH („Telekom“) for M2M Service Portal

The protection of your personal data has a high priority for the Telekom Deutschland GmbH. It is important for us to inform you about what personal data is collected, how they are used and what options you have in this regard.

What data is collected, how is it used, and how long is it stored? Necessary processing for the provision of the digital service (Art. 6 para. 1b GDPR, §25 para. 2 no. 2 TDDDG)
When using the M2M Service Portal, hereinafter referred to as the digital service, the following data is processed for registered users:

Processed Data	Storage and Deletion of Data
Account Data (e.g. username, password, role, email address)	Account data of users from partners set up on the portal: upon deletion of the user account, or at the latest, upon deletion of the partner. Account data of employees of the Deutsche Telekom Group: 4 weeks after account expiration.
Log-In / Log-Off Data (username and timestamp for log-in and log-off)	When a user logs in, the previous log-in timestamp is overwritten by the current one.
Logging Data (system activity logs)	Data is stored until the user account is deleted. Logging data of users marked as "Internal Employee" is anonymized or deleted after 3 months.

Processing in the provision of the digital service that is carried out on the basis of legitimate interest (Art. 6 para. 1 f GDPR, §25 para. 2 no. 2 TDDDG)
When you use our digital service, our servers temporarily record the domain name or IP address of your device as well as other data, such as the requested content or the response code.

The logged data is used exclusively for data security purposes, in particular to defend against attacks on our server. They are neither used for the creation of individual user profiles nor passed on to third parties and will be deleted after 7 days at the latest. We reserve the right to statistically evaluate anonymized data sets.

Is my usage behavior evaluated, e.g. for advertising or tracking?
We want you to enjoy using our digital services and using our products and services. In order for you to find the products that interest you and for us to be able to design our digital service in a user-friendly way, we analyse your usage behaviour in pseudonymised form. Within the framework of the legal regulations, user profiles are created. In the following, we provide you with general information about the various purposes of the processing. By clicking on the "Consent to data processing" query, which appears when you access our digital service, you have the option of agreeing to the processing or rejecting it in part or in full. Processing necessary for the provision of the digital service (see explanation above under 1.) cannot be refused.

Basic digital service functionality
These processing’s are always active and necessary for our digital service to function properly.

Functional
These processing’s are necessary for you to be able to navigate through the Digital Service and use essential functions. They enable basic functions, such as order processing in the online shop and access to secure areas of the digital service. In addition, they are used for the anonymous evaluation of user behavior, which we use to continuously develop our digital service for you. The legal basis for this processing is §25 (2) No. 2 TDDDG, Art. 6 (1b) GDPR or, in the case of third countries, Art. 44 et seq. GDPR.

Processing Purpose by Consent Category	Required

Processing Company with Address / Data Recipient	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Used Products / Short Description of the Service	Cookie: SESSION COOKIE
Description of the Specific Processing Purpose	This cookie is used to store the login status, for example.
Responsibilities	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Processed Data	Session ID
Storage Duration	For the duration of the session
Legal Basis (Processing)	§ 25 para. 2 no. 2 TDDDG, Art. 6 para. 1 lit. b GDPR
Processing in Third Countries	--
Legal Basis (Third Countries)	--

Processing Purpose by Consent Category	Required
Processing Company with Address / Data Recipient	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Used Products / Short Description of the Service	Cookie: TELEKOM_M2M_CUST_PORTAL_LANGUAGE
Description of the Specific Processing Purpose	This cookie is used to store the user's preferred language.
Responsibilities	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Processed Data	User's preferred language
Storage Duration	The storage duration of this cookie is limited to one month.
Legal Basis (Processing)	§ 25 para. 2 no. 2 TDDDG, Art. 6 para. 1 lit. b GDPR
Processing in Third Countries	--
Legal Basis (Third Countries)	--

Processing Purpose by Consent Category	Required
Processing Company with Address / Data Recipient	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Used Products / Short Description of the Service	Cookie: NETSTATE-LIMIT-XX
Description of the Specific Processing Purpose	This cookie is only set when a user queries their 'Netstates', to determine whether the user has reached the limit of Netstate queries for that minute.
Responsibilities	Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn
Processed Data	Number of Netstate queries per minute
Storage Duration	The storage duration of this cookie is limited to one minute.
Legal Basis (Processing)	§ 25 para. 2 no. 2 TDDDG, Art. 6 para. 1 lit. b GDPR

Processing in Third Countries	--
Legal Basis (Third Countries)	--

Analytical:
These processing's are necessary for us to carry out technical analyses, usage evaluations and reach measurements, with which we can ensure the quality and services offered and improve structural defects of the digital service and its functions. The necessary analytical processing is carried out without access to your terminal device and is based on information already collected for the provision of the digital service, see functionally necessary processing. After pseudonymisation, these are further processed exclusively for the purpose of ensuring a high-quality and service-oriented service implementation, storage period 3 months. The legal basis for this processing is Art. 6 (4) GDPR.

Where can I find the information that is important to me?
Additional information on data protection when using our products, in particular on the purposes of use, deletion periods, etc., can be found in the data protection information for the respective product under www.telekom.de/datenschutzhinweise, in the Telekom Shop or under www.telekom.com/datenschutz.

What rights do I have?
You have the right to:

a) to request information on categories of data processed, processing purposes, possible recipients of the data, the planned storage period (Art. 15 GDPR);

b) request the **correction** or completion of incorrect or incomplete data (Art. 16 GDPR);

c) to revoke a given consent at any time with effect for the future (Art. 7 para. 3 GDPR);

d) to object at any time for the future to **data processing that is to be carried out on the basis of a legitimate interest, for reasons** arising from your particular situation (Art. 21 para. 1 GDPR), stating these reasons. You can object to data processing for direct marketing purposes at any time without stating these reasons (Art. 21 para. 2, 3 GDPR);

e) in certain cases, request the deletion **of data within the framework of Art. 17 GDPR** - in particular if the data is no longer required for the intended purpose or is processed unlawfully, or if you have withdrawn your consent in accordance with (c) above or have declared an objection in accordance with (d) above;

f) under certain conditions, to demand the restriction of data if deletion is not possible or the obligation to delete is disputed (Art. 18 GDPR);

g) data **portability**, i.e. You can receive your data that you have provided to us in a commonly used machine-readable format, such as z.B. CSV, and, if necessary, transmit it to others (Art. 20 GDPR;)

h) to complain to the competent **supervisory authority** about the data processing (for telecommunications contracts: Federal Commissioner for Data Protection and Freedom of Information; otherwise: State Commissioner for Data Protection and Freedom of Information North Rhine-Westphalia).

To whom does Deutsche Telekom share my data?
To **processors**, i.e. companies that we commission to process data within the scope provided for by law, Art. 28 GDPR (service providers, vicarious agents). In this case, Deutsche Telekom remains responsible for the protection of your data. In particular, we commission companies in the following areas: IT, sales, marketing, finance, consulting, customer service, human resources, logistics, printing.

To **cooperation partners** who provide services for you on their own responsibility or in connection with your telecom contract. This is the case if you commission services from such partners with us or if you consent to the involvement of the partner or if we involve the partner on the basis of a legal permission.

In addition, Deutsche Telekom is striving to cooperate with other service providers (e.g. smart home services). If you are also a user of these services, you can link your respective account to them. This linking must be done by you separately for each service. Once you have made a link, the personal data listed in this Privacy Policy may be used from your respective account for the relevant service. The respective service provider will inform you about the processing of your personal data.

Due to legal obligation: In certain cases, we are required by law to transmit certain data to the requesting government entity.

Where will my data be processed?
Your data will be processed in Germany and other European countries.

In some cases, your data is also processed in countries outside the European Union (i.e. in so-called third countries), currently for example:

Storage/hosting of customer data (excluding traffic data) by Amazon Web Services EMEA SARL, Microsoft Ireland Operations Ltd., Google Cloud EMEA Limited, Ireland and Salesforce.com Germany GmbH in Europe. Only administrators with technical support access from the USA are possible.

In all other respects, the following applies: If data processing takes place in third countries, this will take place insofar as you have expressly consented to this or if it is necessary for our provision of services to you or if it is provided for by law (Art. 49 GDPR).

Your data will only be processed in third countries if certain measures are taken to ensure that an adequate level of data protection is in place (e.g. adequacy decision of the EU Commission or so-called suitable safeguards, Art. 44 et seq. GDPR, (see here).

Who is responsible for data processing? Who is my contact person if I have questions about data protection at Deutsche Telekom?
The data controller is the Telekom Deutschland GmbH, Landgrabenweg 149, 53227 Bonn. If you have any questions, you can contact our customer service or our data protection officer, Friedrich-Ebert-Allee 140, 53113 Bonn, datenschutz@telekom.de.

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